

# Mark Blakley

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## SUMMARY

Financial markets professional seeking position to utilize extensive knowledge of exchange listed and OTC securities, trading applications/systems, and market data services. International experience training individuals in the financial industry.

## PROFILE

- **Global financial market operations** experience, including data feeds, and many Thomson Reuters desktop suites: Reuters Station, Eikon, Knowledge, Thomson One, and Tradeweb.
- **Selected for Manila, Philippines international assignment** to train 15 person team on global financial markets, with emphasis on superior customer service and high-level markets knowledge.
- **Five years experience** with exchange listed securities (equities, futures, options), fixed income, FX, and economic data. Additional experience with mortgage backed securities and interest rate swaps.
- **Solid customer service background** supporting 10,000+ clients on Reuters Station at peak with accessing real-time market data, fundamental analysis, news and research, depth of market, pre/post trade execution information, and portfolio monitoring for global securities.

## EDUCATION

Bachelor of Science in Business Administration – Major: Finance, Minor: Political Science  
Valparaiso University, Valparaiso IN (2007)

## EXPERIENCE

### **International Assignment – Manila, Philippines:** Thomson Reuters (2011)

- Established a support center for global operations serving Thomson Reuters worldwide customer base. Trained individuals on global financial markets to support institutional and individual clients.
- Responsible for training individuals for all data within the Reuters Station Desktop Suite: exchange traded, OTC, index instruments and analytical, charting, news and reference data.
- Upon completion of training in November 2011, global first level support for Reuters Station was fully transferred to Manila.

### **Financial Markets Specialist:** Thomson Reuters, St. Louis, MO (2007-2012)

- Monitored real-time global exchange feeds on the Bridge Distribution Network, identified irregularities and problems at the exchange and Thomson Reuters level, and initiated recovery.
- Proactively monitored market-moving events to prevent data disruptions. Led recovery and response to data issues while acting as liaison between the exchange and client.
- Supported institutional and individual clients on the Reuters Station Desktop Suite. Educated users on exchange data and provided content, technical analysis, analytical information, and news.

### **Technology Director, Alumni President:** Missouri Association of Student Councils (2004-present)

- Manage website and social media campaigns to increase membership and student participation.
- Established Alumni Association with 32,000 alumni with an emphasis on fundraising.

### **Internship:** Edward Jones, Washington, MO (2006)

### **Film Coach, Assistant:** Valparaiso University Men's Basketball, Valparaiso, IN (2003-2007)

### **Basketball Official:** Missouri & Indiana High School Activity Associations (2003-present)